



Welcome to Ingersoll! Whether you've come for our small-town charm, vibrant community spirit, or convenient location in the heart of Southwestern Ontario, we're excited to have you join our growing and welcoming town. Ingersoll is a place where neighbours become friends, local businesses know your name, and community pride shines through in everything we do.

Inside this package, you'll find helpful information to get you settled; from essential contacts and municipal services to recreation programs, community events, and local resources. We hope it makes your transition smooth and helps you feel connected right from the start.

"On behalf of Town Council and our entire community, I am pleased to welcome you to Ingersoll. We are a town built on kindness, collaboration, and a strong sense of belonging, and I'm confident you'll feel at home here quickly. Ingersoll offers a wealth of services, programs, and opportunities for residents of all ages, along with a vibrant local spirit that brings people together. I encourage you to get involved, explore our neighbourhoods, and enjoy everything our community has to offer. Welcome to Ingersoll, we're glad you're here."



MAYOR BRIAN PETRIE



CONTACTUS

Town of Ingersoll

Town Hall
130 Oxford Street, 2nd Floor

Monday - Friday
8:00am - 5:00pm

519-485-0120
info@ingersoll.ca
www.ingersoll.ca

**After-hours (Public Works) 519-485-0117*

Council & Administration

Council meets on the second and fourth Mondays of each month, with the fourth-Monday meeting held at Council's discretion. Meetings are scheduled to begin at 6:00 p.m. in Council Chambers, located on the second floor of 130 Oxford Street, unless otherwise determined by Council. Any changes to the meeting venue or start time will be posted on the Town's website.

for meeting agendas and minutes, contact information for the Mayor and members of council, please visit:

www.ingersoll.ca/mayor-and-council

www.ingersoll.ca/council-meetings

Official Social Media Accounts



Facebook Accounts:

Town of Ingersoll
Ingersoll Cheese and Agricultural Museum
Ingersoll Recreation
Fusion Youth Centre
Ingersoll Tourism and Events



Instagram Accounts:

@townofingersoll
@ingersollmuseum
@ingersollrecreation
@fusionyouthcentre
@touringersoll



CONTACTS

Key Contact Information

MUNICIPAL

FIRE AND EMERGENCY SERVICES

110 Mutual Street
519-485-0120
911 (Emergency)

TOWN HALL

130 Oxford Street, 2nd Floor
519-485-0120

VICTORIA PARK COMMUNITY CENTRE

355 Wellington Street
519-425-1181

INGERSOLL DISTRICT MEMORIAL ARENA

97 Mutual Street S
519-485-5023

PUBLIC WORKS DEPARTMENT

82 Pemberton Street
519-485-2931

FUSION YOUTH CENTRE

121 Thames Street N
519-425-4386

GENERAL

OPP (POLICE)

110 Mutual Street
1-888-310-1122
911 (Emergency)

ALEXANDRA HOSPITAL

29 Noxon Street
519-485-1700

ERTH POWER (Utilities)

erthpower.com
143 Bell Street
519-485-1820

211 Ontario

211ontario.ca
call/text 211

INGERSOLL PUBLIC LIBRARY

130 Oxford Street, 1st Floor
519-485-2505

ENBRIDGE GAS (Utilities)

enbridgegas.com
1-877-362-7434

Schools

ELEMENTARY SCHOOLS

Laurie Hawkins Public School

156 Innes Street
519-485-5626

Royal Roads Public School

210 King Street
519-485-4849

Harrisfield Public School

2 Caffyn Street
519-485-1600

St. Judes Catholic School

30 Caffyn Street
519-660-2786

HIGH SCHOOL

Ingersoll District Collegiate Institute

37 Alma Street
519-485-1200

SCHOOL BOARDS

Thames Valley District School Board

1250 Dundas Street, London ON
519-452-2000

CHILD CARE

Oxford County Child Care

www.oxfordcounty.ca/services-for-you/human-services/childrens-services/
519-539-9800

London District Catholic School Board

5200 Wellington Rd S, London ON
519-663-2088



PROPERTY TAXES

Property owners are billed twice a year “Interim” which is based on 50% of last year’s taxes and “Final”, which is based on current assessment and tax rates.

Supplementary billing is also processed at various intervals during the year for property that has had assessment changes, omissions and or new builds, as well as any tax rebates, 357s, RFR’s and Section 40 refunds.



INTERIM BILLING – Issued in January of each year.
First Installment – Due last business day of February
Second Installment – Due last business day of May

FINAL BILLING – Issued in June of each year.
Third Installment – Due last business day of August
Fourth & Final Installment – Due last business day of October

Payments received after the due date are subject to penalty and interest fees of 1.25% monthly which is applied the day after an instalment is due and on the first of each month thereafter.

Late fees are established by the *Municipal Act* and Town policy and cannot be waived by Town staff.

To avoid delays in receiving your tax bills and statements please register for paperless billing through our website www.ingersoll.ca/paperless-billing



PROPERTY TAXES

Tax Payment Methods

You may pay your taxes on or before the due date as follows:

- 1 Telephone or internet** banking using your nineteen-digit roll number that begins with 3218. Please allow 2-3 business days for your payment to reach our office.
- 2 Town Hall**, located at 130 Oxford St. above the library by using cheque, debit or cash. There is also a drop off box located at the left-hand side of the front door for after hours. Please remember to include your remittance slip.
- 3** Your taxes can be paid by your **mortgage** company. Please contact your mortgage company for more information
- 4 Pre-Authorized Payment Plan** – The Town offers 2 payment plans, Instalment and Monthly. To qualify for these plans, your taxes must be current, and an enrollment form must be completed, along with a void cheque or bank authorization.
- 5** Pay taxes online using **Pay Simply** – this is the Town’s secure third-party payment provider. Payment options include major credit card, PayPal, or Interac e-transfer.

GARBAGE & RECYCLING



The Town of Ingersoll uses Oxford County's user-pay system for curbside garbage & recycling waste collection. This means that the costs for curbside waste have been removed from the municipal taxes. Residents only pay for what they generate and are encouraged to reduce, recycle and re-use. **Bag tags are required for each bag of garbage at a cost of \$3.00 per tag.**
**A list of available purchase locations can be found on the Oxford County website.*

One tag is needed for:

- Each bag with a maximum size of 76 cm x 96 cm (30 in x 36 in) and maximum weight of 20 kg (44 lbs).
- Rigid containers less than 128 litres in size with a maximum weight of 20 kg (44 lbs)
- Each bundle for material no longer than 96 cm (36 in), securely bound with a maximum weight of 20 kg (44 lbs)

Two bag tags are needed for:

- Large sized bags each larger than 76cm x 96cm (30" x 36")
- Each rigid container between 129 and 240 litres in size and a maximum weight of 20 kg (44 lbs)



Download the Wasteline app and never miss garbage day!

The County Landfill site is located at 384060 Salford Road in the Township of South-West Oxford. The landfill also offers electronic waste recycling. Please call Oxford County at 519-9800 ext. 3915 for more information or visit their website.

<https://www.oxfordcounty.ca/services-for-you/garbage-recycling/waste-management-facility/>



MUNICIPAL FACILITIES

Victoria Park Community Centre

355 Wellington Street, Ingersoll | 519-425-1181

Victoria Park Community Centre (VPCC) is Ingersoll's hub for recreation, wellness, and community connection. Featuring a wide range of programs for all ages including aquatics, fitness, sports, camps, and community events, VPCC provides residents with opportunities to stay active, learn new skills, and build lasting connections. This facility offers: pool, hot tub, gym, squash courts, youth camps, and fitness rooms. Membership is required. To register for programs visit app.univerusrec.com/ingersollcspub

Ingersoll District Memorial Arena

97 Mutual Street S, Ingersoll | 519-485-5023

Home to public skating, figure skating, youth/adult hockey, and special events, the arena provides a welcoming space for both organized sport and casual activity.

Ingersoll Seniors Activity Centre

250 Ingersoll Street S, Ingersoll | 519-485-3869 | Facebook: [Ingersoll 50+ Activity Centre](#)

The Centre is a warm and vibrant community hub for older adults looking to stay active, connected, and engaged. From fitness and wellness classes to social groups, creative workshops and games, the Centre provides something for every interest and ability. With friendly staff, welcoming members, and a focus on well-being and community, the 50+ Seniors Activity Centre is a wonderful place to meet new friends, stay healthy, and enjoy an active lifestyle in Ingersoll.

Fusion Youth Centre

121 Thames Street N, Ingersoll | 519-425-4386

Fusion Youth Centre is a welcoming and engaging space for youth ages 12-18, offering a wide range of programs designed to inspire creativity, build skills, and support personal growth. From sports, music, and art to leadership development, mentoring, and social activities, Fusion provides opportunities for young people to connect, learn, and thrive in a supportive environment.

PARKING INFORMATION

The Town of Ingersoll provides 303 free parking spaces downtown, including spaces in the following municipal parking lots:



Unless otherwise posted, vehicle parking is limited to a maximum of 3 hours for on-street parking and in municipal parking lots. Daily parking is available in any of the 3 Free All-Day Parking lots.

Monthly parking permits for those requiring off-street All-Day parking (9 a.m. to 6 p.m.) and/or off-street Overnight parking (3 a.m. to 6 a.m.) can be purchased from Town Hall.

A 4-month Winter permit may also be purchased and are sold on a first come, first served basis.



GENERAL INFORMATION

Paratransit Service

www.ingersoll.ca/residential-services/paratransit/

Ingersoll Paratransit Service is a taxi transportation service offered to assist eligible residents of Ingersoll. Taxi service is offered within our Town boundaries only and is available 24 hours 7 days a week.

Paratransit tickets are \$3.00 each and may be purchased at **Town Hall** or **Olde Tyme Taxi**, who provides the taxi service. Tickets are not transferable and cannot be refunded. Please visit the Town of Ingersoll website or Town Hall to obtain a Paratransit application form.

Taxi Services

Olde Tyme Taxi

20 Charles St E
519-425-0110

KTN Taxi Ingersoll

48 Thames St S
519-425-5055

Ingersoll Train Station

www.viarail.ca

Ingersoll station is a train station in Ingersoll, Ontario, Canada serving Via Rail. It is a stop for some trains operating between Toronto and Windsor; as of 2023, three trains stop per day at Ingersoll.

Animal Control

As of January 1, 2026, dog tags are no longer required for residents that own dogs. However, dog owners are required to obtain their own tag with owner contact information clearly displayed or purchase a microchip for permanent identification of their dog.



GENERAL INFORMATION

Food & Groceries

Trembletts Independent

273 King Street W
tremblettsyig.com

Foodland

72 Charles Street W
foodland.ca

Food Basics

223 Clarke Road E
foodbasics.ca

The Market On Culloden

146 Culloden Road
themarketon.ca

Giant Tiger

111 Charles Street E
519-485-0520

Pharmacies

Shoppers Drug Mart

120 Thames Street N
519-485-2230

Pharmasave

19 King Street E
519-485-2300

Trembletts Pharmacy

273 King Street W
519-425-4406

Ingersoll Medical Pharmacy

17 Thames Street S
519-303-0255

Places to Stay

The Elmhurst Inn & Spa

415 Harris Street
elmhurstinn.com

Comfort Inn & Suites

20 Samnah Crescent
choicehotels.com

Jet Set Motel

334109 Hwy 19
519-485-0539

Fire & Burn Permits

www.ingersoll.ca/forms/burn-permit-request/

Common Concerns/Complaints

Noise: OPP 1-888-910-1122

Animals: Fire 519-485-0120 ext 6282

Parking: By-Law 519-485-0120 ext 6282

Garbage and Recycling: Oxford County 519-539-9800 ext 3915



THINGS TO DO

Ingersoll offers a vibrant mix of things to see and do for all ages and interests. From community events, markets, and live entertainment to year-round recreation at the Victoria Park Community Centre and the Ingersoll District Memorial Arena, there's always something happening. Residents and visitors alike enjoy exploring local parks and trails, discovering downtown shops and restaurants, visiting the Ingersoll Cheese & Agricultural Museum, and taking part in seasonal favourites like Santa's Village and the Festival of Lights. Whether you're looking to stay active, connect with your community, or simply explore, Ingersoll has something for everyone.

Ingersoll offers the following:

- 150+ acres of parkland
- 7 baseball diamonds at Garnett Elliott, Victoria Park, Unifor Park and Westfield Park
- 5 Mini, 2 Intermediate and 2 regulation size soccer fields at Cami Flyer Park, Unifor Park and Garnett Elliott
- 2 basketball courts at Lion's and Kensington Park
- 4 tennis courts, 2 with lights at Westfield Park and Cami Flyer Park
- 11+ km of multi-purpose recreational trails
- Skateboard Park at the Fusion Youth Centre
- Splash Pad at Victoria Park
- Pickleball Courts located next to the Seniors Centre

Ingersoll Cheese & Agricultural Museum

www.ingersoll.ca/museum

The Ingersoll Cheese and Agricultural Museum is located at 290 Harris St. The museum has over 45,000 artifacts in their collection. These pieces tell the story of Ingersoll's agricultural roots, settlement, industries and businesses, athletes, churches, schools, and culture and events.

The museum hosts several events throughout the year. These events include Pumpkin Fest, Mystic Market (award winning), Barn Dance, Santa's Village, and the Oxford County Cheese Trail.

Ingersoll Creative Arts Centre

www.creativeartscentre.com

The Creative Arts Centre is located at 125 Centennial Lane (in Victoria Park). The gallery hosts seven or eight exhibits yearly and the Annual Member's Exhibition gives member artists the opportunity to exhibit their artwork.



THINGS TO DO

Ingersoll Theatre of Performing Arts (ITOPA)

www.itopa.ca

ITOPA provides live entertainment in the form of music, plays and numerous other events.

Ingersoll Farmer's Market

The market is hosted by Kiwanis Club and located in the Town Hall parking lot, running every Saturday from the beginning of June through to October. Shop for local produce, baked goods, seasonal decorations, soaps, arts and crafts.

Festival of Lights

During November through to January, visit the award-winning light displays, featuring more than 300 dazzling lights, throughout Ingersoll's five local parks and the downtown area.

BIA Pizza Fest

www.downtowningersoll.ca

An annual July event that takes place on Thames Street. Enjoy live music, street performers, vendors, and great pizza!

Canada Day



Hosted at Victoria Park, this annual event features entertainment, vendors, food trucks, and fireworks at dusk!

Bowling

Ingersoll Lanes

134 Thames St N

www.ingersolllanes.ca

Golf

Ingersoll Golf Club

51 Holcroft St W

www.ingersollgolf.com

Ingersoll Key Putt

108 Wonham St S

Facebook: Ingersoll Key Putt

Outdoor Music Festival

www.goodforthesoll.com

'Good for the Soll' free annual concert in Memorial park.



Follow our Community Calendar for all events throughout the year: ingersoll.ca/calendar